

THE ENVIRONMENT AND REGENERATION SCRUTINY COMMITTEE

RESIDENT IMPACT ASSESSMENT CCTV Scrutiny Review

1. What are the intended outcomes of this Scrutiny?

The Council has over 1000 CCTV cameras which cover 33 housing estates and public highways. CCTV is used for the prevention and detection of crime and disorder and is monitored by a central control room and the Concierge Service. In April 2015 housing CCTV monitoring services were brought insourced with all concierge and security staff transferred into the council.

The purpose of the scrutiny was:

- To consider the context for provision of CCTV on housing estates.
- To understand why we have CCTV on some estates and not others.
- To consider works currently undertaken to maintain and upgrade CCTV systems and how these are planned and prioritised
- To consider resident consultation around CCTV systems on housing estates
- To consider available funding for CCTV.

The committee heard evidence about CCTV provision across the borough, the roles of the Concierge Service, CCTV Control Room, Housing Repair Team and Capital Improvement Team, alternative security measures that could be used in conjunction with or instead of CCTV and future work that the services were planning.

The Committee hoped the scrutiny recommendations would improve the effectiveness of CCTV and alternative security measures across the borough to improve outcomes for residents.

Recommendations:

- 1) That as part of the process to identify appropriate crime prevention measures (particularly in high risk congregation areas) CCTV be considered in conjunction with other security measures such as door entry, estate lighting, landscaping, tree and bush pruning and that these works also be considered in future CCTV capital projects to ensure a more holistic approach was adopted to CCTV security.
 - 2) That following CCTV repair and maintenance works, a plan would be put in place to address other issues such as sightline interference, tree overgrowth and poor lighting in order to improve the CCTV footage. Consideration would be given to tree pruning or camera repositioning before any consideration was given to tree removal.
 - 3) That the Mechanical and Engineering Service (in consultation with officers in Housing Operations, including the Public Protection Team, Housing Investment Team and the Housing Anti-Social Behaviour Team) should continue to work closely with partners, to share information and to take appropriate action depending on funding availability where anti-social behaviour/criminal acts were taking place.
 - 4) That the Resident Consultation team in Housing and Property Services and the Service Development Team in the Housing Needs and Strategy Team should work more closely to engage residents and be responsive to residents' comments.
 - 5) That officers monitor technological advances in the area of CCTV and related equipment to ensure this technology was considered when there was a requirement to upgrade existing equipment.
 - 6) That consideration be given to the greater use of mobile CCTV equipment to target problem areas for a specific period of time with the cameras then being removed when the problem had been addressed.
-

2. Resident Profile

The changes suggested will affect residents, visitors and service users this includes leaseholders and tenants who receive the concierge service or remote CCTV monitoring to their residential sites.

		Borough profile	Housing Service User profile
		Total: 206,285	Total: 6327
Gender	Female	51%	52%
	Male	49%	46.5%
Age	Under 16	32,825	23%
	16-24	29,418	12.5%
	25-44	87,177	30%
	45-64	38,669	24%
	65+	18,036	11%
Disability	Disabled	16%	26.3%
	Non-disabled	84%	58%
Sexual orientation	LGBT	No data	2.7%
	Heterosexual/straight	No data	67.7%
Race	BME	52%	60.28
	White	48%	27.34
Religion or belief	Christian	40%	40.7%
	Muslim	10%	20.2%
	Other	4.5%	3%
	No religion	30%	15.5%
	Religion not stated	17%	20.5%

3. Equality impacts

Service users of Housing CCTV are broadly similar in most cases to the demographic of the borough. It should be noted however that there is a greater representation of BME groups and significantly higher Muslim and Disabled population on estates with CCTV cameras.

Cameras are installed to improve the quality of estates and resident feedback from concierge sites is that this has been the case.

The recommendation to consider other security measures in conjunction with CCTV works will improve the likelihood of success of any scheme. Additional works to lighting or the

fabric of the local geography could increase scheme costs which will have a socio economic impact on leaseholders who are liable for the costs of CCTV schemes on housing estates.

The recommendation that That the Resident Consultation team in Housing and Property Services and the Service Development Team in the Housing Needs and Strategy Team should work more closely to engage residents and be responsive to residents' comments. Should ensure that all residents are able to participate in the process by including multiple communication channels i.e. written, e-communications, face to face.

The recommendation that consideration be given to the greater use of mobile CCTV will reduce long term costs to residents which could be a socio economic benefit if successful at preventing the need for CCTV.

The proposed changes above are not likely to have a negative impact on relations between communities with protected characteristics.

4. Safeguarding and Human Rights impacts

a) Safeguarding risks and Human Rights breaches

Please describe any safeguarding risks for children or vulnerable adults AND any potential human rights breaches that may occur as a result of the proposal? Please refer to **section 4.8** of the [guidance](#) for more information.

No safeguarding or human rights breaches

If potential safeguarding and human rights risks are identified then **please contact equalities@islington.gov.uk to discuss further:**

5. Action

How will you respond to the impacts that you have identified in sections 3 and 4, or address any gaps in data or information?

For more information on identifying actions that will limit the negative impact of the policy for protected groups see the [guidance](#).

Action	Responsible person or team	Deadline
--------	----------------------------	----------

Ensure that new CCTV schemes and site upgrades consider other security measures and that the solution is proportionate to the problem both financially and physically.	Technical Services Manager	Ongoing
Ensure that all residents are able to participate in the process by including multiple communication channels i.e. written, e-communications, face to face.	Resident Consultation Team	Ongoing

Please send the completed RIA to equalites@islington.gov.uk and also make it publicly available online along with the relevant policy or service change.

This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.

Staff member completing this form:

Head of Service or higher:




Signed: _____ Daniel Tomey _____

Signed: _____ Simon Kwong _____

Date: 27/05/2016

Date: 14/06/2016